

NOTICE OF IMPORTANT CHANGES TO FRANKLIN-OIL REGION CREDIT UNION'S DISCRETIONARY COURTESY PAY PROGRAM

Effective May 1, 2021, there will be changes to Franklin-Oil Region Credit Union's discretionary Courtesy Pay Program. Please carefully review the updated Discretionary Courtesy Pay Disclosure available at www.for-cu.com. You can also request a full copy of the disclosure by calling us or visiting a branch. The following is a summary of the changes that are being made to the Courtesy Pay Program.

Summary of Important Changes to Discretionary Courtesy Pay Program

Assessment of overdraft fees is determined based on the account's Current (Actual) Balance when the transaction settles (posts your account), and not based on the Available Balance at the time a transaction is authorized. If the account balance, including new credits/deposits, is greater than or equal to the total of new debits/expenditures after all items have posted to your account, there will be no overdraft fees assessed. If at the time of settlement, the Current (Actual) account balance is not sufficient to cover the transactions being settled, you will be charged a courtesy pay fee if we cover the overdraft transactions under the Courtesy Pay Program. When you use your Franklin-Oil Region Credit Union Debit Card to make a purchase, the transaction is authorized based on your Available Balance plus any overdraft protection option you have enrolled in at the time of the purchase. Once a transaction is authorized, a temporary hold is placed on your account for the amount of the purchase; you will see this hold reflected in your Available Balance. This hold does not affect or otherwise adjust your Current Balance. When the transaction settles, if your Current (Actual) Balance is not sufficient to cover the settling transaction, an overdraft fee may be assessed. In some cases, the hold may exceed or be less than the amount of the transaction. Examples of such holds might be made when utilizing your debit card at but not limited to the following: gas stations, restaurants, hotels or car rental companies. Funds subject to a hold are not necessarily the same funds that are ultimately used to pay for a transaction. Please note, however, that even though a transaction has been authorized, it still might result in an overdraft if you initiate other transactions that are processed before it. So, do not consider a transaction authorization as a guarantee there will be sufficient funds in your account to cover the transaction when it posts. Ordinarily, we will not authorize debit card transactions unless you have sufficient available funds in your checking account and available overdraft protection, if you are enrolled in Courtesy Pay. However, we may pay some debit card transactions when you do not have sufficient available funds even if you did not opt into Courtesy Pay for debit card transactions, if we had authorized the transaction in advance, or had placed a hold that differs from a transaction amount, as described in the previous paragraph. Therefore, opting into Courtesy Pay for debit card transactions may result in you incurring overdraft fees for some transactions that we would otherwise pay without assessing a fee. If your checking account goes into an overdrawn status (including fees) and funds are available in the linked savings account, we will transfer all or some of the funds from the savings account to the overdrawn checking account to reduce or eliminate the overdrawn amount, as permitted by law.

Consumer members may opt out of the Courtesy Pay services at any time by contacting one of our Member Services Representatives toll-free at (800) 730-7771 or (855) 288-7182.

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