

Notice to Members Regarding Coronavirus (COVID-19)

March 14, 2020

At Franklin-Oil Region Credit Union (FORCU), the health and well-being of our members, staff and volunteers is always our top priority. We understand the concerns you may be experiencing surrounding COVID-19 and are committed to being responsive to the needs of our members as the situation evolves. We are actively monitoring the situation and following guidance from the Centers for Disease Control. Additionally, we have a strong Business Continuity Plan in place that includes a Pandemic Response Plan.

At this time, we are remaining open for business; However, we are strongly encouraging members to utilize FORCU's Online Banking and Mobile App as well as other electronic services for 24/7 account access. If you are not currently enrolled in Online Banking, visit www.for-cu.com to get started. Accessing your accounts online allows you to safely transfer funds, deposit checks, pay bills and more. If you do not have access to electronic services, business may also be conducted in person, over the phone and at the drive-thru located at each branch.

If you choose to conduct business in person, please know that we have and will continue to educate our employees regarding COVID-19 symptoms and recommended safety tips. Workstations are being regularly disinfected and hand sanitizer is available for both employees and members. That being said, we highly recommend staying home if you are sick. This is the number one way we combat the spread of the COVID-19 virus.

For more information regarding COVID-19, visit www.cdc.gov or the PA Health Department at <https://www.health.pa.gov/topics/disease/Pages/Coronavirus.aspx>

Again, we are carefully monitoring the situation and will update our website and Facebook page with any additional information as needed. If you have any questions, please feel free to contact us at 814-432-4091 or 814-676-4504. You can also reach us by emailing info@for-cu.com or through Facebook Messenger.